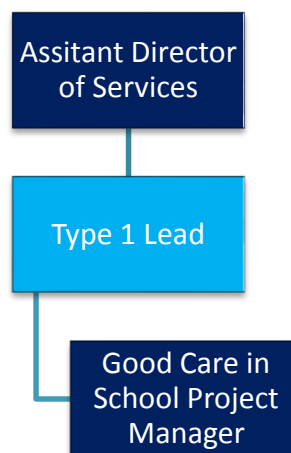


**Job Title: Type 1 Lead**

DIRECTORATE:	Operations
SECTION:	Services
REPORTING TO:	Assistant Director of Services
CONTRACT:	Permanent



**WORKING RELATIONSHIPS:**

<b>Inside Diabetes UK</b>
Services Team, Policy and Campaigns and Influencing Teams, Digital Team, Marcomms Team, Healthcare Professional Engagement Team, Shared Practice Team, National and Regional Managers, Partnership and Philanthropy Team, Volunteer Development Team, Safeguarding Team and Research team
<b>Outside Diabetes UK</b>
People with type 1 diabetes and their families, service users, healthcare professionals, staff from funding institutions/major donors, key staff from other service providing organisations (charity, public and private suppliers), NPDA staff and NHSE/NHS Digital

**OVERALL PURPOSE OF THE JOB**

Working with colleagues across the organisation, provide the leadership and strategic thinking to ensure a coherent offer is developed and communicated to people living with and affected with type 1 diabetes. This will ensure we support people to better self-manage their diabetes, enable them to access the information and care they need in a timely and appropriate way and to facilitate

connections with others with experience of living with diabetes. This role will lead a cross-charity type 1 Team programme of work ensuring teams work and plan together, and embedding learning and insights in a sustainable way.

## **MAIN DUTIES AND RESPONSIBILITIES:**

- To lead a Type 1 Cross organisational team to evolve the charity's strategy for people with type 1.
- To lead on horizon scanning, identifying trends in the external type 1 space aimed for type 1 audiences
- To evolve the charity's strategy for people with type 1 diabetes alongside colleagues across the charity. Work with colleagues across the organisation, to provide the leadership and strategic thinking to ensure an offer is developed and communicated to people with type 1 diabetes
- To ensure effective communication and information flow across the organisation for the type 1 Programme.
- To lead on monthly and quarterly reporting, producing impactful reports demonstrate the impact and outcomes.
- Support the Partnership Team and build a strong foundation for increasing the income we are able to bring in ensuring that the partnership team have the information they need to underpin bids
- Line management of the following roles:
  - Good Care in Schools award project manager
- Work closely with relevant managers across the organisation to ensure that revised or new activities are co-created, where appropriate, with the beneficiaries and funders, leading on the scoping of relevant new offers
- Work closely with our Marketing and Communication team to ensure type 1 content is relevant, coherent and navigable, and marketing work reaches more people with type 1, resulting in a greater uptake of our existing offers
- To influence at senior levels and shape organisational wide plans and strategies [Priority Impact Areas] so that the focus and understanding of the type 1 audiences are represented.
- Work alongside the Healthcare Professional Engagement, Policy and Campaigns and Influencing Team, to engage with those involved in the care of people with type 1 to assess what Diabetes UK can offer to complement healthcare professional work and, where appropriate, help address challenges in care.
- To work with the policy teams to translate policy opportunities into action to meet the needs of the type 1 audience
- To provide insight about the needs and concerns of those with type 1 diabetes and feed these into specific prioritised external and internal engagement programmes as agreed with relevant Directorates.

## **PERSON SPECIFICATION:**

The best person for this job will be able to:

- Strong strategic thinker and critical information seeker with honed analytical skills.
- Skilled at producing business plans and reporting, including budgeting.
- Excellent communications skills, both written and oral, and an ability to drive the performance of others who are not direct-reports
- Excellent team working skills to enable team achievements by participation and commitment to shared goals and objectives.
- Strong concern for standards and results focused
- Inform and shape ongoing service development based on insight and feedback
- Build respectful and effective relationships with internal colleagues and volunteers who lead our events on behalf of Diabetes UK
- Manage a busy workload with many competing deadlines while remaining calm and focussed

The best person for this job will have experience in:

- Strong project planning skills
- Proven expertise in building capacity
- Proven programme and project management experience.
- Assessing service data and trends to shape on going service development
- Working with external charities and sector leaders
- Producing impactful reports to demonstrate the difference we make to peoples lives

The best person for this job will be:

- Educated to degree level or equivalent work experience
- Highly organised and efficient with strong organisational skills and excellent attention to detail
- Solution focussed. self-motivated and adaptable
- Fully competent in Microsoft Office, including Word, Excel and PowerPoint
- Be available for occasional out of hours and weekend working