YOUTH WORKER, SCOTLAND

DIABETES UK
KNOW DIABETES. FIGHT DIABETES.

WHO WE ARE

We are Diabetes UK and it's our mission to tackle diabetes, day in and day out, until it can do no harm. One in five adults in the UK are living with diabetes or prediabetes, and we're determined to change that. Join us and together we can change the future of diabetes.

For the last 90 years, we've been behind vital policy changes, as well as new treatments and technologies to make living with diabetes easier every day. But there's more to do.

We're committed to preventing diabetes where possible, improving daily life for those living with it, and ultimately finding a cure. We're also focused on tackling stigma and reducing inequalities faced by people at risk or living with diabetes.

We've got some really ambitious goals over the next few years and we're looking for people who share our ambition to help us stop the harm diabetes causes.

We can't do any of this without you.

Our 2026 -2030 strategy commits us to 3 ambitious outcomes: Prevention and Cure, Everyone included and Living Well with Diabetes. To read more about our strategy please click here DUK-Strategy-2026-2030-compressed.pdf

At Diabetes UK, we live and breathe our values:

We put people first – We recognise that people are individuals with different preferences, circumstances and needs. We collaborate with others, listen carefully and keep commitments.

We make change happen – We are ambitious to drive change with and for people living with diabetes. We challenge constructively if needed.

We're driven to know more – We find ways to share knowledge and insights with colleagues and take advantage of learning opportunities across the charity.

We keep things simple – Diabetes is complicated enough.

If these values resonate with you, we'd love to hear from you.

Colette Marshall
Chief Executive

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JOB DESCRIPTION

Role title: Youth Worker

Contract type: Permanent

Hours: 35 hours

Location: Office based (Glasgow), frequent travel across Scotland and occasional travel across UK

Salary: £26,936 - £28,062

Role reports to: Youth Coordinator

This role sits in the Diabetes Scotland Team in the Services Communities and Improvement (SCI) Directorate.

Key relationships (internal and external): UK programme team, Regional team, other Type 1 services teams, Central teams including Safeguarding, Volunteering, Care team, Marketing, Content, IT and CIS (Database), HCP engagement, Involvement, Policy & Campaigns, Children, young people and families affected by type 1 diabetes, healthcare professionals, partner organisations, external evaluation contractor, statutory and voluntary youth providers, primary, post- primary and 3rd level education providers and other relationships identified as the project develops

Key focus of the role:

Together Type 1 is a UK-wide programme delivering a range of specialist support for, and with, children and young people (aged 11-25) who are living with type 1 diabetes. As Youth Worker you will work alongside and support young people (and the diabetes community), empowering a network of Young Leaders to build the skills they need to make change happen and grow the confidence of young people affected by diabetes to live well and access better care.

Key tasks and responsibilities

Support the Youth Coordinator in planning and project management of Scotland focused initiatives in support of the aims of the UK-wide programme, ensuring all required data is captured and consistently recorded to inform programme monitoring and evaluation.

Recruit and induct Young Leaders into the existing network, working with the Youth Coordinator to help shape and deliver planned initiatives, delivering training and events for Young Leaders to give them the skills and confidence to act in their roles and to achieve their personal goals.

Work with others to continuously improve our impact and engagement with young people and the diabetes community, identifying opportunities to share learning and good practice across teams.

Support Young Leaders to influence and engage healthcare professionals across the nation.

Collaborate across the regional team, whilst sharing learning and best practice with other Youth Workers across the UK wide programme.

Work with colleagues to grow and enhance our engagement with young people, creating opportunities for long term relationships and involvement of young people in the wider work of the charity.

Person specification

Guidance for managers: Please include 4-6 bullets per section. Put an 'X' under 'essential' or 'desirable' for each criteria. Put an 'X' under 'application', 'interview' or both to share where the criteria is being assessed.

	Criteria:		Assessed via:	
	E	D	A	I
Experience				
Working with children and young people to develop relevant and effective solutions that meet their needs.	X		X	X

Building strong and supportive relationships with young people and ensuring young people have a high-quality experience in line with a volunteer journey and relevant policies.	X		X	X
Planning and delivering young people led events and activities safety.	X		X	X
Knowledge				
A good understanding of monitoring & evaluation processes, and of data collection for reporting purposes.		X	X	
Understanding relevant policies and procedures to ensure all staff, supporters and participants are kept safe, legal and healthy.		X		X
Skills				
Excellent organisational skills	X			X
Able to collaborate across the programme to ensure alignment in processes.		X		X
Excellent time management to achieve your own objectives while supporting wider delivery of initiatives for children and young people in Scotland	X		X	X
Qualifications/Professional membership (if applicable)				
Recent experience in a similar role. A JNC-recognised qualification in youth work would be desirable.		X	X	
A full driving licence is desirable.		X	X	

E – Essential D – Desirable A – Assessed at Application I – Assessed at Interview

If you don't meet all the criteria listed but meet most and have transferable skills with a passion for our mission, you are still welcome to apply for this role.

If you are invited to attend an interview in person, we will reimburse reasonable travel costs excluding hotel or overnight stays.

Behaviours

This role will require you to be able to travel regularly and widely across Scotland and occasionally to other regional offices across the UK. A full driving licence would be desirable but is not essential. You must be able to work evenings and weekends, with some overnight stays.

We keep things simple

- *Use clear, accessible language, avoiding jargon unless it's relevant to your audience.*
- *Prioritise your work so that you're clear about what needs to be done at any given time.*

We Make change happen

- *Speak confidently about the impact we've made and our ambitions for the future.*
- *Be curious about what's happening within and beyond the charity to identify what has to change, making sure to clarify the root cause.*

We're Driven to know more

- *Proactively look to learn more and share your new knowledge and insights with colleagues.*
- *Admit if you don't know something, be comfortable showing vulnerability*

We put people first

- *Recognise that people are individuals with different preferences, circumstances and needs.*
- *Consider your workload and personal well-being so you support others well rather than trying to help everyone.*