

**DIABETES UK**  
KNOW DIABETES. FIGHT DIABETES.



**YOUTH WORKER, SOUTH  
EAST COAST AND LONDON**



# WHO WE ARE

**For nearly 5 million people with diabetes in the UK, there's no day off. At Diabetes UK, we fight day in, day out for better care, treatment and support. We won't stop until diabetes can do no harm. With more people than ever living with diabetes and millions more at risk of developing type 2, our work has never been more needed.**

We can't do any of this without you. Our staff are passionate and determined about helping everyone affected by diabetes. For over 85 years, they've been behind vital policy changes, as well as new treatments and technologies to make living with diabetes easier every day. But there's more to do. And you can be part of it.

We're a really diverse bunch and we recognise and respect your value as an individual.

As well as helping people with diabetes, you'll be part of one of the top 30 Best

UK Charities to Work For, and one of the top 75 Best Large Companies in London.

Tackling inequality is part of our mission, and we're committed to being a diverse and inclusive organisation, for all of our people and volunteers. We have a friendly and inclusive culture, with a range of staff networks and ways to get involved. You can find out more about our approach to equity, diversity and inclusion in our strategy here [EDI Strategy Branded version 22 March 2023.pdf](#).

**Our vision is a world where diabetes can do no harm. Join us today, and together, we can make that a reality.**



# JOB DESCRIPTION

Role title: Youth Worker

Contract type: Permanent (2.5 years remaining of 5 year funded programme)

Hours: 35 per week

Band: Band 7 £24,592-£27,324

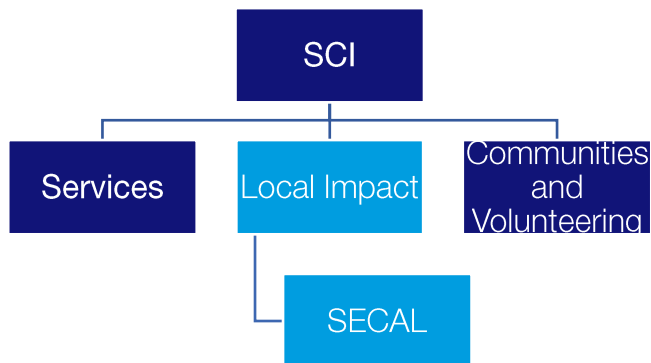
**Key relationships (internal and external):** UK programme team, Regional team, other Type 1 services teams, Central teams including Safeguarding, Volunteering, Care team, Marketing, Content, IT and CIS (Database), HCP engagement, Involvement, Policy & Campaigns, Children, young people and families affected by type 1 diabetes, healthcare professionals, partner organisations, external evaluation contractor, statutory and voluntary youth providers, primary, post- primary and 3<sup>rd</sup> level education providers and other relationships identified as the project develops

**Key focus of the role:** Together Type 1 is a UK-wide programme delivering a range of specialist support for, and with, children and young people (aged 11-25) who are living with type 1 diabetes. As Youth Worker you will work alongside and support young people (and the diabetes community), empowering a network of Young Leaders to build the skills they need to make change happen and grow the confidence of young people affected by diabetes to live well and access better care.

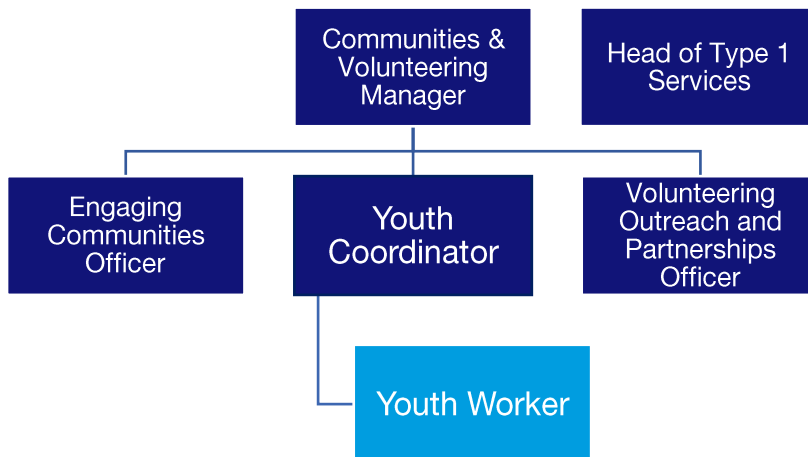
## Directorate and team

This role sits in the [South East Coast and London \(SECAL\) Team](#) in the [Services Communities and Improvement \(SCI\) Directorate](#).

## Department



## Job and Reporting



## Person specification

All jobs at Diabetes UK are based on

- The key activities you'll undertake and
- The skills, knowledge, experience and behaviours you need to be successful in this role

You will be able to:

Support the Youth Coordinator in planning and project management of regionally-focused initiatives in support of the aims of the UK-wide programme, ensuring all required data is captured and consistently recorded to inform programme monitoring and evaluation.

Recruit and induct Young Leaders into the existing network, working with the Youth Coordinator to help shape and deliver planned initiatives, delivering training and events for Young Leaders to give them the skills and confidence to act in their roles and to achieve their personal goals.

Work with others to continuously improve our impact and engagement with young people and the diabetes community, identifying opportunities to share learning and good practice across teams.

Support Young Leaders to influence and engage healthcare professionals across the region.

Collaborate across the regional team, whilst sharing learning and best practice with other Youth Workers across the UK wide programme.

Work with colleagues to grow and enhance our engagement with young people, creating opportunities for long term relationships and involvement of young people in the wider work of the charity.

**You will have experience in:**

Working with children and young people to develop relevant and effective solutions that meet their needs. Building strong and supportive relationships with young people and ensuring young people have a high-quality experience in line with a volunteer journey and relevant policies.

Planning and delivering young people led events and activities safely.

**You will have skills in:**

Excellent organisational skills, able to collaborate across the programme to ensure alignment in processes.

Excellent time management to achieve your own objectives while supporting wider delivery of initiatives for children and young people in the north of England.

**You will have knowledge:**

A good understanding of monitoring & evaluation processes, and of data collection for reporting purposes.

Understanding relevant policies and procedures to ensure all staff, supporters and participants are kept safe, legal and healthy.

**The best person for this job will be (behaviours):**

Passionate about ensuring the highest standards of quality in delivering services for children and young people.

This role calls for someone with experience of working in partnership with children and young people, to deliver services and activities that are meaningful to them.

You will have a keen understanding of how diabetes can affect young people's lives, and a desire to see lasting change for the better. You will be highly organised and driven to see plans through to completion, as well as to evidence impact through monitoring and evaluation.

This role will require you to be able to travel regularly and widely across the South East Coast and London and occasionally to other regional offices– a full driving licence would be desirable but is not essential. You must be able to work evenings and weekends, with some overnight stays.

**Qualifications/professional membership (if applicable):**

Recent experience in a similar role. A JNC-recognised qualification in youth work would be desirable.

A full driving licence is desirable.



# BENEFITS

We know you do more than just work. And that means you might be a parent, carer, friend, volunteer or partner.

We want to make sure that we can help you create a good balance between work and the other parts of your life.

And one way we do that is with benefits we offer you.



## Annual leave

We want you to make sure you get time off to rest and relax. So, all full-time permanent employees get 25 days off a year, with bank holidays on top of this.



## Connected working

We have adopted a 'connected working' way of working. This means that, for most roles, you are not required to work in an office location every day.



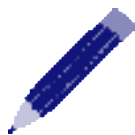
## Pension

We enrol everyone into our pension and all new colleagues joining us will get information on the pension scheme. We make an employer contribution of at least 5%.



## Healthcare

Our cash healthcare plan that allows you to claim back the cost of regular health appointments and treatment, like the dentist and optician.



## Learning and development

We help you to continually develop and achieve your career goals, including offering a wide range of training which happens throughout the year.



## Gym membership

We have a gym membership discount scheme through our cash healthcare plan provider. You can use this at a wide variety of gyms around the UK.



### Our Networks

A range of active and supportive colleague networks such as the Pride network, Global Majority network and Women's network.



### Early finish Friday

Early finish Friday and flexible working as part of our approach to activity-based working (not applicable to roles with fixed shift patterns).



### Employee assistance programme

Employee assistance programme to give you support on any issues that come up in life.



### Annual season ticket loan

Annual season ticket loan\* (on completion of your probation period and if contract is permanent or longer than 12 months).



### Cycle to work scheme

Cycle to work scheme.



## Get in touch

Email [recruitment@diabetes.org.uk](mailto:recruitment@diabetes.org.uk)

Call **0345 123 2399**

Visit [diabetes.org.uk](https://diabetes.org.uk)

Search **Diabetes UK** on Facebook, Twitter, YouTube and Instagram

