

DIABETES UK
KNOW DIABETES. FIGHT DIABETES.



**SENIOR CLINICAL ADVISOR
- YOUTH EDUCATOR**

WHO WE ARE

For nearly 5 million people with diabetes in the UK, there's no day off. At Diabetes UK, we fight day in, day out for better care, treatment and support. We won't stop until diabetes can do no harm. With more people than ever living with diabetes and millions more at risk of developing type 2, our work has never been more needed.

We can't do any of this without you. Our staff are passionate and determined about helping everyone affected by diabetes. For over 85 years, they've been behind vital policy changes, as well as new treatments and technologies to make living with diabetes easier every day. But there's more to do. And you can be part of it.

We're a really diverse bunch and we recognise and respect your value as an individual.

As well as helping people with diabetes, you'll be part of one of the top 30 Best UK Charities to Work For, and one of the top 75 Best Large Companies in London.

We're committed to protecting and promoting the welfare of children and adults at risk, and we need our staff and volunteers to support this.

Our vision is a world where diabetes can do no harm. Join us today, and together, we can make that a reality.



JOB DESCRIPTION

Role title: Senior Clinical Advisor – Youth Educator

Contract type: Fixed Term (until the end of February 2027)

Hours: 24.5 hours a week (0.7 FTE)

Band: £47,348- 52,609 (full-time salary)

Key relationships (internal and external):

Internal: Policy, Campaigns and Mobilisation, Improvement and Innovation, Engagement and Fundraising, particularly media and content teams, Helpline, Advocacy, Events, Nations and Regions, All members of staff, medical advisers, Council of Healthcare Professionals, Council of People with Diabetes, volunteer groups.

External: People living with, or at risk of, diabetes, diabetes health care professionals, external agencies such as pharmaceutical, food retail and consumer product organisations, civil servants and government bodies such as NICE, Royal Colleges and other professional bodies and other charities.

Key focus of the role:

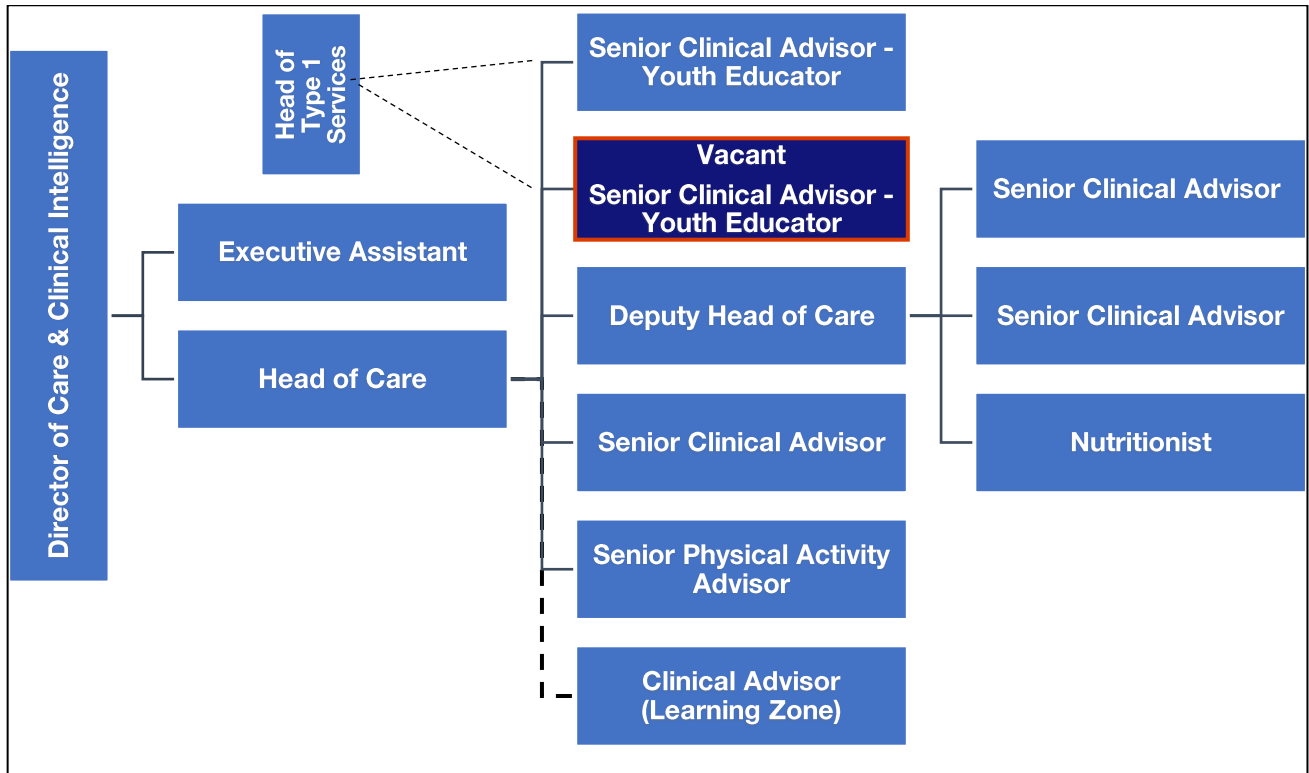
You will use your deep understanding and expertise in diabetes to lead on a clinical area to support the work of the Care team by developing products and resources, reviewing evidence, bringing in new knowledge, ensuring clinical accuracy throughout Diabetes UK's work and communicating through a wide variety of media.

While you lead on a particular clinical area, you will be expected to work fluidly throughout the Care team forming insight from all areas of diabetes care, including community care, prevention and physical activity, nutrition, inpatients, and education. Specifically, you will develop and deliver education/ wellbeing programmes for young people with type 1 diabetes.

Directorate and team

This role sits in the [Care Team](#) in the [Clinical and Care Intelligence Directorate](#), reporting to the Head of Care.

[Job and reporting Line](#)



Main responsibilities

- Effectively build and maintain excellent internal relationships with the Together Type 1 team and other teams across the charity to achieve the outputs in line with strategic goals and KPI requirements of the Steve Morgan Foundation (SMF) programme.
- To act as an internal point of contact between the press and media team to respond autonomously and confidently to requests.
- Working with the Head of Type 1 Services and Together Type 1 team, coordinate delivery of wellbeing programmes to young people between the age of 11 and 25 years in line with SMF KPI's.
- Build strong collaborative relationships across Central, National & Regional youth teams agreeing a timetable for delivery of wellbeing programmes that will achieve greatest impact.
- To be committed to safeguarding in all aspects of work, and act as Designated Safeguarding Person as required.
- Support the delivery of clinically accurate, high-quality education, interventions, and information products.
- Build on your existing deep knowledge and contacts by proactively bringing knowledge and insight into the organisation through research and critically reviewing evidence.
- Design, deliver and evaluate wellbeing training sessions to young people, staff, and volunteers.
- Partake in the seamless delivery of a duty clinical advisor role, responding to internal and external enquiries related to diabetes care, prevention, and Diabetes UK work.
- Produce written work of the highest quality and rigour. This includes writing for peer-reviewed academic journals; clinical guidelines and position statements; and Diabetes UK reports, publications, and media statements.
- Explain complex clinical issues to a wide variety of audiences including fellow experts in the field, politicians, people with diabetes and lay audiences including Diabetes UK staff across the country.
- Be an acknowledged expert on diabetes within the organisation for clinical knowledge and insight with up-to-date knowledge and continued professional development.
- Be the key clinical advisor for your work area - assuring clinical messaging, appropriate audiences and need - across the organisation including campaigns, programmes and tools for people living with or at risk of diabetes.
- Help in horizon scanning about clinical and care interventions to translate into action
Provide administrative support coordinating governance calendar, including setting up and attending programme meetings, recording actions and decisions and monitoring progress against milestones.

Person specification

All jobs at Diabetes UK are based on our competency framework called the What-How Framework. In the following sections we've listed:

- The key activities you'll undertake (the What) and
- The skills, knowledge, experience and behaviours you need to be successful in this role (the How)

You will be able to:

- Organise your time and workload to meet deadlines in a calm manner.
- Communicate clearly with others in a way that shows you are aware of their needs and preferences.
- Be open to feedback on communications from others and identify ways to make it simpler and easy to understand.
- Where you see a change is required based on your insight and evidence, make a justified case for this change.

You will have experience in:

- Experience of building and maintaining effective relationships with a wide range of people including, young people with diabetes, families living with diabetes, senior managers, heads, clinicians and researchers.
- Evidence of supporting self-management in people with long term conditions including diabetes.
- Evidence of developing high quality articles, patient information and other resources for support self-management.
- Evidence of identifying gaps in services and successfully influencing to improve services.
- Experience of delivering diabetes education programmes to young people.

You will have skills in:

- Ability to critically appraise research findings and apply to clinical practice.
- Pro-active with a can-do attitude.
- Ability to work on own initiative, under pressure and to tight deadlines.
- Have a creative and forward-thinking approach to solutions.

You will have knowledge:

- Deep knowledge and understanding of diabetes care, prevention and the NHS
- Up to date with developments and trends within diabetes care and prevention
- Willingness to share your knowledge and insights with the Care team and wider organisation
- Knowledge of behaviour change approaches to improve health and wellbeing
- Knowledge and expertise in diabetes education / wellbeing programmes for young people living with Type 1 diabetes.

The best person for this job will be (behaviours):

- Have attention to detail and consistent follow through.
- Willingness to travel regularly across the country to deliver sessions, including overnight stays.
- Willingness to work on some weekends and during school holidays.

Qualifications/professional membership (if applicable):

Registered Healthcare Professional e.g. Dietitian, Doctor, Nurse, with current UK registration.

BENEFITS

We know you do more than just work. And that means you might be a parent, carer, friend, volunteer or partner.

We want to make sure that we can help you create a good balance between work and the other parts of your life.

And one way we do that is with the benefits we offer you.



Annual Leave

We want to make sure you get time off to rest and relax. So, all full-time permanent employees get 25 days off a year, with bank holidays on top of this.



Connected Working

We have adopted a 'connected working' way of working. This means that, for most roles, you are not required to work in an office location every day.



Pension

We enrol everyone into our pension, and all new colleagues joining us will get information on the pension scheme. We make an employer contribution of at least 5%.



Healthcare

Our cash healthcare plan allows you to claim back the cost of regular health appointments and treatment, like the dentist and optician.



Learning and Development

We help you to continually develop and achieve your careers goals, including offering a wide range of training, which happens throughout the year.



Gym membership

We have a gym membership discount through our cash healthcare provider. You can use this at a wide variety of gyms around the UK.

Get in touch

Email recruitment@diabetes.org.uk

Call **0345 123 2399**

Visit diabetes.org.uk

Search **Diabetes UK** on Facebook, Twitter, YouTube and Instagram

