

DiABETES UK
KNOW DIABETES. FIGHT DIABETES.



YOUTH WORKER, WALES

WHO WE ARE

For nearly 5 million people with diabetes in the UK, there's no day off. At Diabetes UK, we fight day in, day out for better care, treatment and support. We won't stop until diabetes can do no harm. With more people than ever living with diabetes and millions more at risk of developing type 2, our work has never been more needed.

We can't do any of this without you. Our staff are passionate and determined about helping everyone affected by diabetes. For over 85 years, they've been behind vital policy changes, as well as new treatments and technologies to make living with diabetes easier every day. But there's more to do. And you can be part of it.

We're a really diverse bunch and we recognise and respect your value as an individual.

As well as helping people with diabetes, you'll be part of one of the top 30 Best UK Charities to Work For, and one of the top 75 Best Large Companies in London.

We're committed to protecting and promoting the welfare of children and adults at risk, and we need our staff and volunteers to support this.

Our vision is a world where diabetes can do no harm. Join us today, and together, we can make that a reality.



JOB DESCRIPTION

Role title: Youth Worker

Contract type: Permanent (3.5 years remaining of 5 year funded programme)

Hours: 35 per week

Band: 7

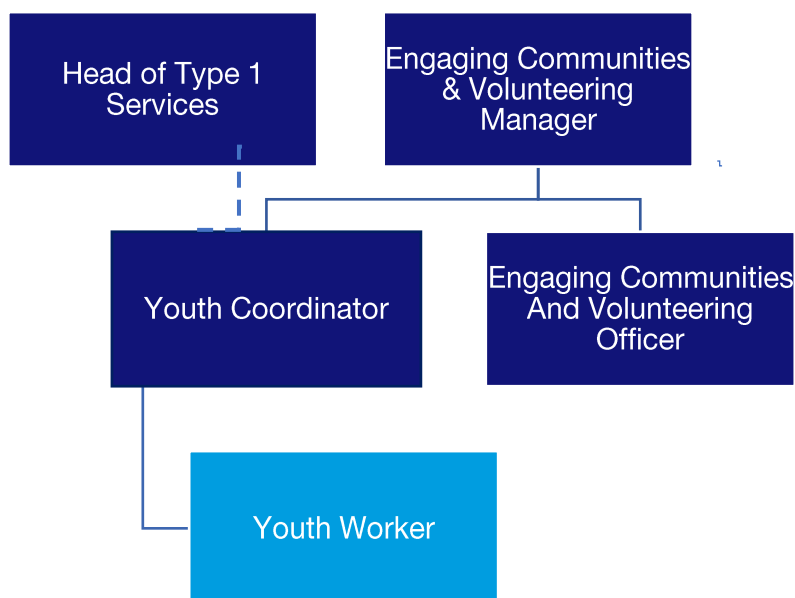
Key relationships (internal and external): UK programme team, Regional team, other Type 1 services teams, Central teams including Safeguarding, Volunteering, Care team, Marketing, Content, IT and CIS (Database), HCP engagement, Involvement, Policy & Campaigns, Children, young people and families affected by type 1 diabetes, healthcare professionals, partner organisations, external evaluation contractor, statutory and voluntary youth providers, primary, post- primary and 3rd level education providers and other relationships identified as the project develops

Key focus of the role: Together Type 1 is a UK-wide programme delivering a range of specialist support for, and with, children and young people (aged 11-25) who are living with type 1 diabetes. As Youth Worker you will work alongside and support young people (and the diabetes community), empowering a network of Young Leaders to build the skills they need to make change happen and grow the confidence of young people affected by diabetes to live well and access better care.

Directorate and team

This role sits in the [Wales Team](#) in the [Operations Directorate](#)

Engaging Communities and Volunteering team in Wales



Main responsibilities

- Work alongside the Youth Coordinator to develop and deliver an agreed project plan that meets the requirements of funders and local team priorities, and is in line with Diabetes UK processes and policies.
- Support young people and volunteers to understand and grow their strengths and skills, empowering them to take action, support others and make change happen.
- Work with the Youth Coordinator to deliver a wellbeing programme to groups of young people in Wales.
- Continuously improve our impact and engagement with young people and the diabetes community, identifying opportunities to share learning and good practice across teams.
- Work with colleagues to grow and enhance our engagement with young people, creating opportunities for long term relationships and involvement of young people in the wider work of the charity.

Person specification

All jobs at Diabetes UK are based on our competency framework called the What-How Framework. In the following sections we've listed:

- The key activities you'll undertake (the What) and
- The skills, knowledge, experience and behaviours you need to be successful in this role (the How)

You will be able to:

- Support the Youth Coordinator in planning and project management of Wales-focused initiatives in support of the aims of the UK-wide programme.
- Take responsibility for planning and delivery of planned activities, under the guidance of the Youth Coordinator and ensuring compliance with risk and safeguarding policies, including delivering a wellbeing programme for young people.
- Ensure all required data is captured and consistently recorded to inform programme monitoring and evaluation.
- Recruit and induct a network of Young Leaders, working with the Youth Coordinator to help shape and deliver planned initiatives.
- Coordinate the delivery of training and events for Young Leaders to give them the skills and confidence to act in their roles and to achieve their personal goals.
- Work in true collaboration with children and young people to design and deliver the services and resources that will be most responsive to their needs.
- Capture, record and share case studies and personal experiences so that the voices of children and young people are amplified in our work.
- Share learning and best practice with other Youth Workers and across the UK-wide programme through team meetings and events
- Support the delivery of Wales-focused communications plans, for digital and online channels, for and by children and young people.
- Coordinate healthcare professional engagement by Young Leaders, supporting with logistics where needed and gathering feedback and data as required.
- Collaborate across the Wales team, ensuring close links between youth-focused programme activity and the wider national plan.

You will have experience in:

- Working with children and young people to develop relevant and effective solutions that meet their needs.
- Building strong and supportive relationships with young people.
- Ensuring young people have a high quality experience in line with a volunteer journey and relevant policies.

You will have skills in:

- Bringing a high level of organisational skill to ensure plans are comprehensive, achievable and measurable.
- Collaborating across a programme team to ensure alignment where needed in processes, e.g. monitoring and evaluation, reporting, budget management.
- Taking responsibility for your personal and professional development, ensuring you complete all required training to operate safely and effectively in your role.
- Managing your time effectively to achieve your own objectives while supporting wider delivery of initiatives for children and young people in Wales.

You will have knowledge:

- Demonstrating a good level of understanding of monitoring & evaluation processes, and of data collection for reporting purposes.
- Keeping up to date on all relevant policies and procedures, ensuring staff, supporters and participants are kept safe, legal and healthy.

The best person for this job will be (behaviours):

- Passionate about ensuring the highest standards of quality in delivering services for children and young people.
- Able to work as part of both the Wales and UK programme teams, building strong relationships with colleagues and wider stakeholders.

Qualifications/professional membership (if applicable):

A JNC-recognised qualification in youth work would be desirable
A full driving licence is essential
Welsh speaking would be an advantage for this role

benefits

We know you do more than just work. And that means you might be a parent, carer, friend, volunteer or partner.

We want to make sure that we can help you create a good balance between work and the other parts of your life.

And one way we do that is with benefits we offer you.



Annual leave

We want you to make sure you get time off to rest and relax. So, all full-time permanent employees get 25 days off a year, with bank holidays on top of this.



Connected working

We have adopted a 'connected working' way of working. This means that, for most roles, you are not required to work in an office location every day.



Pension

We enrol everyone into our pension and all new colleagues joining us will get information on the pension scheme. We make an employer contribution of at least 5%.



Healthcare

Our cash healthcare plan that allows you to claim back the cost of regular health appointments and treatment, like the dentist and optician.



Learning and development

We help you to continually develop and achieve your career goals, including offering a wide range of training which happens throughout the year.



Gym membership

We have a gym membership discount scheme through our cash healthcare plan provider. You can use this at a wide variety of gyms around the UK.

Get in touch

Email recruitment@diabetes.org.uk

Call **0345 123 2399**

Visit diabetes.org.uk

Search **Diabetes UK** on Facebook, Twitter, YouTube and Instagram

