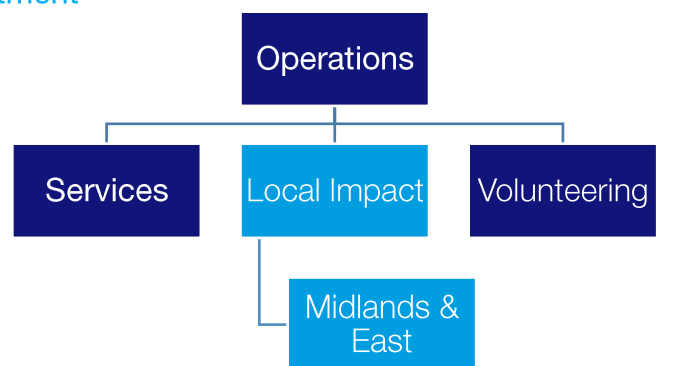
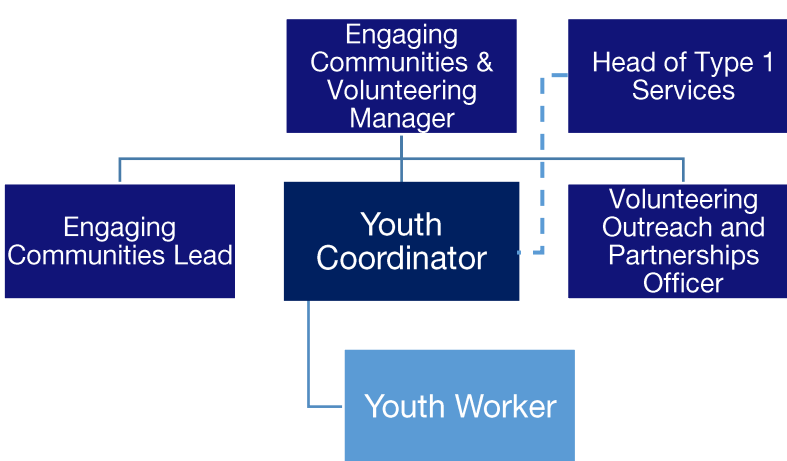


<p>Job Title Youth Worker, Midlands & East Region</p>	<p>Directorate and team This role sits in the Midlands & East team in the Operations Directorate</p>
<p>Key focus of the role Our Lives, Our Choices, Our Voices is a UK-wide programme delivering a range of specialist support for, and with, children and young people (aged 11-25) who are living with type 1 diabetes. As Youth Worker you will work alongside and support young people (and the diabetes community), empowering a network of young leaders to build the skills they need to make change happen and grow the confidence of young people affected by diabetes to live well and access better care.</p>	<p>Department</p>  <pre> graph TD Operations[Operations] --> Services[Services] Operations --> LocalImpact[Local Impact] Operations --> Volunteering[Volunteering] LocalImpact --> MidlandsEast[Midlands & East] </pre>
<p>Key deliverables</p> <ul style="list-style-type: none"> Work alongside the Youth Coordinator to develop and deliver an agreed project plan that meets the requirements of funders and local team priorities, and is in line with Diabetes UK processes and policies. Support young people and volunteers to understand and grow their strengths and skills, empowering them to take action, support others and make change happen. Continuously improve our impact and engagement with young people and the diabetes community, identifying opportunities to share learning and good practice across teams. Work with colleagues to grow and enhance our engagement with young people, creating opportunities for long term relationships and involvement of young people in the wider work of the charity. 	<p>Job and reporting Line</p>  <pre> graph TD ECVM[Engaging Communities & Volunteering Manager] --> ECL[Engaging Communities Lead] ECVM --> YC[Youth Coordinator] ECVM --> VOP[Volunteering Outreach and Partnerships Officer] HTS[Head of Type 1 Services] --> VOP YC --> YW[Youth Worker] </pre>
<p>Contractual information</p> <ul style="list-style-type: none"> Contract type: Permanent (five year funding) Hours: Full time Band: 7 	
<p>Key working relationships internal</p>	

<p>UK programme team, Regional team, other Type 1 services teams, Central teams including Safeguarding, Volunteering, Care team, Marketing, Content, IT and CIS (Database), HCP engagement, Involvement, Policy & Campaigns.</p>	
<p>Key working relationships external Children, young people and families affected by type 1 diabetes, healthcare professionals, partner organisations, external evaluation contractor, statutory and voluntary youth providers, primary, post-primary and 3rd level education providers and other relationships identified as the project develops</p>	

All jobs at Diabetes UK are based on our competency framework called the **What-How Framework**. In the following sections we've listed:

- the key activities you'll undertake (**the What**) and
- the skills, knowledge, experience and behaviours you need to be successful in this role (**the How**).

Key activities – What you need to do

Setting & delivering strategy & objectives 1	Managing and developing others	Improving delivery	Communicating with others
<p>1. Support the Youth Coordinator in planning and project management of regionally-focused initiatives in support of the aims of the UK-wide programme.</p> <p>2. Take responsibility for planning and delivery of certain planned activities, under the guidance of the Youth Coordinator and ensuring compliance with risk and safeguarding policies.</p> <p>3. Ensure all required data is captured and consistently recorded to inform programme monitoring and evaluation.</p> <p>4. Work with colleagues to optimise engagement journeys which build long term relationships and involvement</p>	<p>5. Recruit and induct a network of Young Leaders, working with the Youth Coordinator to help shape and deliver planned initiatives.</p> <p>6. Support young leaders to monitor, record and feed back their interactions with others, making sure they are operating safely and effectively.</p> <p>7. Coordinate the delivery of training and events for Young Leaders to give them the skills and confidence to act in their roles and to achieve their personal goals.</p>	<p>8. Work in true collaboration with children and young people to design and deliver the services and resources that will be most responsive to their needs.</p> <p>9. Proactively seek feedback from Young Leaders and others to identify potential improvements to delivery.</p> <p>10. Capture, record and share case studies and personal experiences so that the voices of children and young people are amplified in our work.</p> <p>11. Share learning and best practice with other Youth Workers and across the UK-wide programme through team meetings and events.</p>	<p>12. Support the delivery of regionally-focused communications plans, for both digital and online channels, for and by children and young people.</p> <p>13. Coordinate healthcare professional engagement by Young Leaders, supporting with logistics where needed and gathering feedback and data as required.</p> <p>14. Continuously improve our impact by delivering test and learn approaches to engagement and proactively share learning</p> <p>15. Collaborate across the regional team, ensuring close links between youth-focused</p>

of young people in the wider work of the charity.			programme activity and the wider regional plan.
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Skills, knowledge, experience and behaviours – How you need to do it

Managing and developing others	Managing resources	Managing and developing self	Setting and delivering strategy and objectives
<p>1. Apply knowledge and experience of working with children and young people to develop relevant and effective solutions that meet their needs.</p> <p>2. Build strong and supportive relationships with Young Leaders to ensure they feel fulfilled and impactful in their roles.</p> <p>3. Show confidence in volunteer management to ensure that Young Leaders have the high quality experience in line with our volunteer journey and relevant policies.</p>	<p>4. Bring a high level of organisational skill to ensure plans are comprehensive, achievable and measurable.</p> <p>5. Collaborate across the programme team to ensure alignment where needed in processes, eg monitoring and evaluation, reporting, budget management.</p> <p>6. Keep up to date on all relevant policies and procedures, ensuring staff, supporters and participants are kept safe, legal and healthy.</p>	<p>7. Work as part of both the regional and UK programme teams, building strong relationships with colleagues and wider stakeholders.</p> <p>8. Take responsibility for your personal and professional development, ensuring you complete all required training to operate safely and effectively in your role.</p> <p>9. Be willing and able to travel widely in the region, and to work evenings and weekend, to reach and support more people.</p>	<p>10. Demonstrate a passion for the highest standards of quality in delivering services for children and young people.</p> <p>11. Manage your time effectively to achieve your own objectives while supporting wider delivery of initiatives for children and young people in the region.</p> <p>12. Show a good level of understanding of monitoring & evaluation processes, and of data collection for reporting purposes.</p>

Qualifications – Qualifications you need to carry out this role

A JNC-recognised qualification in youth work would be desirable
A full driving licence would also be desirable