

Job Title

Strategy Programme Manager

Key focus of the role

Our Strategy Programme Managers manage key organisational change programmes, to support the delivery of our strategy, **A Generation to end the Harm**, and achieve the outcomes for people affected by and at risk of diabetes. You will oversee a key cross-cutting programme with a focus in these areas:

- Better Care ensuring that people with diabetes have access to the quality care they need to manage their diabetes well (1 vacancy)
- Prevention and Remission of type 2 diabetes ensuring fewer people develop or live with diabetes (up to 2 vacancies)

Please make clear on your application which programme you would like to be considered for.

Key deliverables

- Support senior leaders to develop, plan and co-ordinate a programme of work to drive strategic change in Diabetes UK and wider systems
- Engage and work collaboratively with colleagues to deliver the programme
- Ensure that the programme is impactful through review and evaluation
- Contribute to continuous improvement in how Diabetes UK delivers its strategy to achieve outcomes

Contractual information

Contract type: Permanent
 Hours: 35 (full-time)
 Pay range: Band: 4

Key working relationships internal

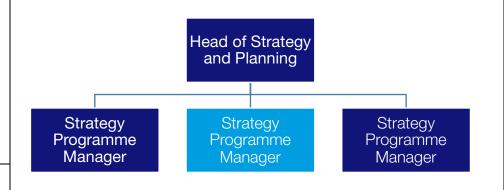
Co-leads (the programme sponsors) and Steering Groups for this and other strategy programmes, Other senior leaders, Relevant delivery teams as required and other Programme Managers

Key working relationships external

People with diabetes and volunteers Healthcare professionals and other members of the diabetes community

Directorate and team

This role sits in the Strategy and Planning in the Corporate Services Directorate



Job and reporting Line

The post also has a dotted reporting line to the co-leads of the strategy outcome or outcome driver programme which the programme manager supports.



All jobs at Diabetes UK are based on our competency framework called the What-How Framework. In the following sections we've listed:

- the key activities you'll undertake (the What) and
- the skills, knowledge, experience and behaviours you need to be successful in this role (the How).

When applying, focus on the bullet points that are **bold and marked with (S)** only. We will use these elements for shortlisting purposes.

Key activities - What you need to do

Setting and Delivering Strategy and Objectives	Improving Delivery	Making Change Happen	Collaborating with Colleagues
 Work with the programme leads, other Programme Managers and teams across Diabetes UK to ensure there is organisational capacity and resources to achieve the programme plan Support regular review of the programme to consider whether there are better ways to achieve the goals of the outcome/outcome driver Contribute strategic thinking and new ideas to help the programme achieve its goals (S) 	 4. Ensure effective delivery of a key cross-organisational programme to achieve change in outcomes for people with and at risk of diabetes (S) 5. Work as a key member of an internal co-ordination group to manage and resolve capacity and dependency challenges, and manage shared opportunities across other strategy programmes 6. Lead and co-ordinatethe development of any case for reallocation of resources or new investment to achieve the strategy outcomes 	 7. Co-ordinate and manage risks and issues as they arise to ensure the programme is successful. Reporting on progress, risks and issues to the co-leads and steering group, and compiling quarterly impact reports for senior leaders. 8. Develop and supportplans and events for stakeholder engagement to achieve the programme, and work with Internal Communications to communicate with and engage colleagues in the programme 9. Ensure that the programme is effective and impactful through developing measures and evaluation approaches to enable learning and improvement, and providing regular and timely reporting to the Steering Group, senior leadership and our Trustees (S) 	 10. Work collaboratively and influence teams across Diabetes UK to ensure delivery of the programme, understandi and unblock barriers, and identify support requirements (S) 11. Contribute to the work of the Strategy and Planning team to improve how we deliver the organisational strategy and leading key cross-cutting improvement work



Skills, knowledge, experience and behaviours – <u>How</u> you need to do it

When applying, focus on the bullet points that are **bold and marked with (S)** only. We will use these elements for shortlisting purposes.

Setting and Delivering Strategy and Objectives	Improving Delivery	Making Change Happen	Collaborating with Colleagues
Experience of working in the charity and/or health/social sectors. (S)	5. Demonstrate strong analytical, thinking and problem solving skills.	8. Demonstrate a high level of personal initiative and confidence to generate ideas and drive impact.	11. Personal impact to engage with and influence internal stakeholders at all levels across the organisation, building
Able to drive strategic change across systems to achieve outcomes for people affected by and at risk of diabetes	6. Experience in developing and reporting on measures which enables a learning approach to delivery of the programme, experience of evaluating impact	9. Solution focussed approach and can-do attitude.10. Able to build relationships and	strategic and effective partnerships at all levels, to ensure delivery of programme aims. (S)
Experience in leading and managing complex programmes or large projects to achieve strategic change (S)	also desirable.7. Demonstrate excellent organisational and prioritisation skills to be able to manage	networks across the charity and to constructively challenge others and be challenged.	12. Experience and confidence in planning and facilitating meetings and workshops with range of colleagues and external stakeholders.
Think strategically to see the bigger picture, pick up new ideas and learn quickly (S)	multiple deadlines and activities.		13. Able to communicate effectively with people with diabetes, healthcare professionals and other members of the diabetes community. (S)

Q	ualifications -	Qualifications	you need to ca	arry out this role

N/A