

Job Title

Youth Worker, Northern Ireland

Key focus of the role

Diabetes UK Northern Ireland has secured funding from the National Lottery Community Fund – Empowering Young People to develop and deliver the 'Our Lives, Our Voices in partnership with young people with Type 1 diabetes. The project provides young people living with Type 1 diabetes with opportunities to develop and deliver youth-led solutions to current gaps in mental health and emotional wellbeing support, to access already existing and develop new peer support networks and to create better relationships with Health Care Professionals across Northern Ireland.

Key deliverables

- Work alongside the Youth Coordinator to develop and deliver an agreed project plan that meets the requirements of funders and local team priorities, and is in line with Diabetes UK processes and policies.
- Support young people and volunteers to understand and grow their strengths and skills, empowering them to take action, support others and make change happen.
- Continuously improve our impact and engagement with young people and the diabetes community, identifying opportunities to share learning and good practice across teams.
- Work with colleagues to grow and enhance our engagement with young people, creating opportunities for long term relationships and involvement of young people in the wider work of the charity.

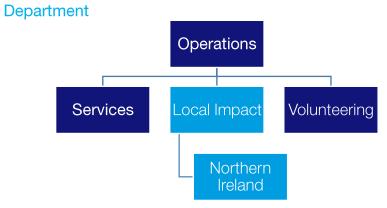
Contractual information

Contract type: PermanentHours: 35 hours (full-time)

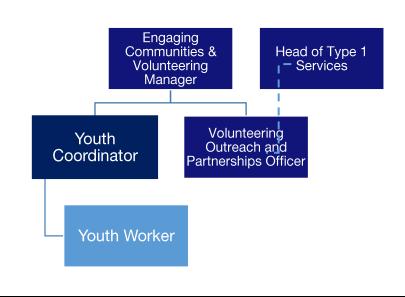
Salary Range: Band 7

Directorate and team

This role sits in the Northern Ireland team in the Operations Directorate



Job and reporting Line





Key working relationships internal UK programme team, Regional team, other Type 1 services teams, Central teams including Safeguarding, Volunteering, Care team, Marketing, Content, IT and CIS (Database), HCP engagement, Involvement, Policy & Campaigns.
Key working relationships external Children, young people and families affected by type 1 diabetes, healthcare professionals, partner organisations, external evaluation contractor, statutory and voluntary youth providers, primary, post-primary and 3rd level education providers and other relationships identified as the project develops



All jobs at Diabetes UK are based on our competency framework called the What-How Framework. In the following sections we've listed:

- the key activities you'll undertake (the What) and
- the skills, knowledge, experience and behaviours you need to be successful in this role (the How).

Key activities - What you need to do

Setting & delivering strategy & objectives 1	Managing and developing others	Improving delivery	Communicating with others
1. Support the Youth Coordinator in planning and project management of Northern Ireland-focused initiatives in support of the aims of the UK-wide programme.	5. Recruit and induct a network of Young Leaders, working with the Youth Coordinator to help shape and deliver planned initiatives.6. Support young leaders to monitor,	8. Work in collaboration with children and young people to design and deliver the services and resources that will be most responsive to their needs.	12. Support the delivery of Northern Ireland-focused communications plans, for both digital and online channels, for and by children and young people.
2. Take responsibulity for planning and delivery of certain planned activities, under the guidance of the Youth Coordinator and ensuring compliance with risk and safeguarding policies.	record and feed back their interactions with others, making sure they are operating safely and effectively. 7. Coordinate the delivery of training and events for Young Leaders to	9. Proactively seek feedback from Young People and others to identify potential improvements to delivery.10. Capture, record and share case studies and personal experiences	13. Coordinate healthcare professional engagement by Young Leaders, supporting with logistics where needed and gathering feedback and data as required.
3. Ensure all required data is captured and consistently recorded to inform programme monitoring and evaluation.	give them the skills and confidence to act in their roles and to achieve their personal goals.	so that the voices of children and young people are amplified in our work.	14. Continuously improve our impact by delivering test and learn approaches to engagement and proactively share learning
4. Work with colleagues to optimise engagement journeys which build long term relationships and involvement of young people in the wider work of the charity.		11. Share learning and best practice with other Youth Workers and across the UK-wide programme through team meetings and events.	15. Collaborate across the Northern Ireland team, ensuring close links between youth-focused programme activity and the wider national plan.



Skills, knowledge, experience and behaviours – <u>How</u> you need to do it

Managing and developing others	Managing resources	Managing and developing self	Setting and delivering strategy and objectives
1. Apply knowledge and experience of working with children and young people to develop relevant and effective solutions that meet their needs.	4. Bring a high level of organisational skill to ensure plans are comprehensive, achievable and measurable.	7. Work as part of both the Northern Ireland and UK programme teams, building strong relationships with colleagues and wider stakeholders.	10. Demonstrate a passion for the highest standards of quality in delivering services for children and young people.
2. Build strong and supportive relationships with young people to ensure they feel support and empowered in managing their diabetes and engaging with their	5. Collaborate across the team to ensure alignment where needed in processes, eg monitoring and evaluation, reporting, budget management.	8. Take responsibility for your personal and professional development, ensuring you complete all required training to operate safely and effectively in	11. Manage your time effectively to achieve your own objectives while supporting wider delivery of initiatives for children and young people in Scotland.
healthcare teams. 3. Show confidence in volunteer management to ensure that Young Leaders have the high quality experience in line with our volunteer journey and relevant policies.	6. Keep up to date on all relevant policies and procedures, ensuring staff, supporters and participants are kept safe, legal and healthy.	your role. 9. Be willing and able to travel widely across Northern Ireland, and to work evenings and weekend, to reach and support more people.	12. Show a good level of understanding of monitoring & evaluation processes, and of data collection for reporting purposes.

Qualifications – Qualifications you need to carry out this role

A JNC-recognised qualification in youth work would be desirable A full driving licence would also be desirable