

Job Title

Senior Policy Officer

Key focus of the role

To lead on the development and co-ordination of policy, knowledge and insight, in order to support influencing throughout the UK in pursuit of our strategic outcomes. To conduct policy research and stakeholder involvement.

Key deliverables

- Policy development: to lead on the policy development for prioritised areas as agreed by the Policy Manager and Head of PCM. Initially likely to be treatment and prevention of obesity in people with diabetes and general population, mental health and stigma.
- Policy research: to investigate health and social policy issues which will impact on future health and public policy across the UK, on the charity and on people with, and at risk of, diabetes.
- Networking and stakeholder engagement: to engage with key decision makers and stakeholders carrying out policy advocacy, and to inform new policy positions for all four nations of the UK
- Communication of policy: to work proactively with teams across the organisation, and in all four nations, to ensure consistent policy messages and to inform influencing and improvement activities.

Contractual information

- Contract type: PermanentHours: Full time (35 hours)
- Pay range: Band: 5

Key working relationships internal

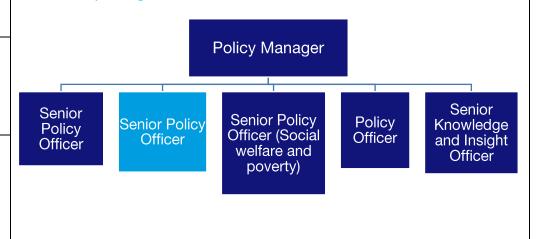
Policy, Campaigns and Mobilisation team, Care team, Customer Care Centre, regional and national teams, Strategic Outcome leads and Programme managers (including Prevention Outcome Group, Better Care Outcome Group), Research teams, Content and media teams, Council of Healthcare Professionals, Council of People with Diabetes.

Directorate and team

This role sits in the Policy Campaigns and Mobilisation Team in the Policy, Campaigns and Improvement Directorate



Job and reporting Line





Key working relationships external Other health and disability organisations and alliances, UK Government agencies and departments including DHSC and Westminster parliamentarians.	



All jobs at Diabetes UK are based on a 10-factor competency framework called the **What-How Framework**. We've listed the key activities you'll undertake and the skills, knowledge and behaviours you need to be successful in this role. We've summarised these using four key competency areas in each section, however once appointed, you are expected to meet the requirements of all 10 factors. We'll explain this to you during your induction period. All elements listed below are essential requirements unless shown as (desirable).

Key activities – What you need to do

Making change happen	Improving delivery	Building external relationships	Collaborating with colleagues
1. Lead on policy development for	5. Work proactively with teams and	9. Network and liaise with key	13. Contribute to the health and social
prioritised areas in agreement with	strategic outcome leads across	decision makers and stakeholders	care policy agenda and
the Policy Manager and Head of	the organisation to ensure	externally to carry out policy	influencing work within Diabetes
Policy, Campaigns and	consistent policy messages and	advocacy and engagement,	UK, working in close collaboration
Mobilisation.	to inform campaigning, influencing	through workshops, events and	with PCM team, programme
2. Lead on responses to key	and improvement activities	meetings including with e.g.	managers and leads of strategy
government policies and	through written briefing notes,	Department of Health & Social	outcome steering groups,
developments for prioritised areas.	consultation responses, good	Care.	communications teams, regional
3. Produce policy papers, briefings,	practice guides etc.	10. Network and liaise with	and national teams.
Q&A documents, consultation	6. Undertake literature reviews and	stakeholders externally to	14. Identify opportunities for insight
responses, good practice guides and other content.	policy evaluation and contribute to	research and inform new policy	gathering for prioritised areas,
	the delivery of effective	positions, including academics, and other charities.	lead on defining scope of insight
4. Contribute strategic policy expertise to the planning of	communications, campaigns and marketing strategies.	11. Represent Diabetes UK on	work and contribute to the design and delivery of this work.
influencing and campaign	7. Undertake horizon scanning to	relevant external bodies, to	and delivery of this work.
activities, within the team,	identify opportunities and threats	contribute expertise, influence	
Strategic Outcome Groups,	in the policy environment across	decisions made and gather	
across the organisation and all	the UK.	information, in collaboration with	
four nations.	8. Investigate health and social care	the Policy Manager and Head of	
Todi Hadorio.	issues which will impact on future	PCM.	
	health and public policy across	12. Support partnerships working, by	
	the UK, and on the charity and on	contributing policy expertise	
	people with, and at risk of,	during the proposal, planning and	
	diabetes.	implementation stages.	



Skills, knowledge and behaviours – How you need to do it

Communicating with colleagues	Collaborating with colleagues	Managing and developing self	Building external relationships
 Demonstrate ability to use insight and research to analyse and investigate complex policy issues and make clear proposals to address these. Be able to communicate policy positions to others in the context of their work. 	 Show ability to work with others to generate insight and knowledge. For example, through experience of working in a policy team or policy research role. Able to work collaboratively in a team e.g. experience of working effectively in a team Able to generate solutions to policy problems. 	 Demonstrate knowledge of health and social policy. Demonstrate good report writing skills Manage multiple projects as part of a busy workload. Be keen to learn and develop skills in an experienced team of policy and insight analysts. 	 10. Able to communicate positions with external stakeholders including people with diabetes. 11. Able to work effectively with a range of external stakeholders to maintain relationships and achieve strategic outcomes. 12. Be curious and seek views and experiences of key stakeholders, including people with diabetes.

Qualifications – Qualifications you need to carry out this role