

### Job Title

Youth Coordinator, South West & South Central Region

### Key focus of the role

Our Lives, Our Choices, Our Voices is a UK-wide programme delivering a range of specialist support for, and with, children and young people (aged 11-25) who are living with type 1 diabetes. As Youth Coordinator, you will develop and oversee a programme of support and engagement to reach and empower a community of young leaders, building their skills to make change happen. The programme of activity will grow our engagement, helping to reach further into communities and boost the confidence of young people affected by diabetes to live well, and access better care.

### **Kev deliverables**

- Lead the development and delivery of a programme of community-based initiatives and services across the region, increasing our engagement and support for young people affect by diabetes to live well and access better care.
- Develop and oversee a programme that involves, empowers and supports a network of young leaders to make change happen, creating activities for children and young people that boost confidence, reduce isolation, and improve access to care.
- Continuously improve our impact and engagement, developing opportunities that amplify the voices of younger people and support them to reach and engage with others.
- Be responsible for providing high quality feedback and reporting to the programme, gathering data and insight to inform our work, and sharing learning and good practice across teams.

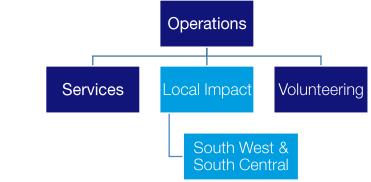
### **Contractual information**

- Contract type: Permanent (five year funding)
- Hours: 35 hours per week (full-time)
- Salary range: Band 6

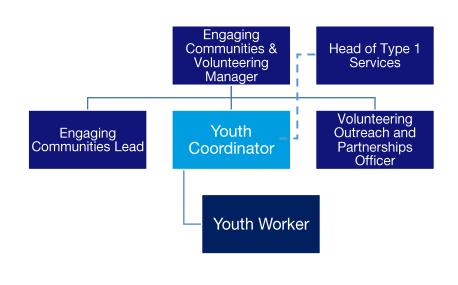
#### Directorate and team

This role sits in the South West & Central team in the Operations Directorate

# Department



### Job and reporting Line







All jobs at Diabetes UK are based on our competency framework called the What-How Framework. In the following sections we've listed:

- the key activities you'll undertake (the What) and
- the skills, knowledge, experience and behaviours you need to be successful in this role (the How).

## Key activities - What you need to do

Setting & delivering strategy & objectives		Managing and developing others	Improving delivery C	Communicating with others
1.	Lead on planning and project management of community-based initiatives for children and young people living with type 1 diabetes, that will support them to live well with the condition.	<ul><li>4. Recruit and induct a network of Young Leaders (children and young people living with type 1 diabetes) to shape and deliver planned initiatives.</li><li>5. Develop the confidence and</li></ul>	<ul><li>8. Enshrine the principles of codesign and co-production so that our activity is responsive to the needs of children and young people.</li><li>9. Capture relevant data and</li></ul>	communications plans to engage with children, young people and healthcare professionals across the region.
2.	Set plans and targets that deliver against the overall aims of the UK-wide programme but that are sensitive to the specific	skills of Young Leaders to lead with and on behalf of children and young people living with type 1 diabetes.	participant feedback on activities to monitor progress against programme objectives and to inform evaluation.	young persons groups in the region to build interest, and to gather insight and information to support the programme.
3.	needs of people in the region.  Implement plans in line with Diabetes UK policies and procedures around risk and safeguarding, ensuring staff, supporters and participants are kept safe, legal and healthy.	<ul> <li>6. Line manage a Youth Worker, providing the support and oversight for them to excel in their role.</li> <li>7. Collaborate across the South West &amp; South Central team, ensuring close links between youth-focused programme activity and the wider regional plan.</li> </ul>	<ul> <li>10. Implement ongoing improvements to delivery based on feedback, ensuring learning is fed into overall programme development.</li> <li>11. Share learning and best practice across the UK-wide programme through team meetings and events.</li> </ul>	<b>14.</b> Cultivate partnerships with local agencies, charities and and services to promote and support the programme's aims and targets.



## Skills, knowledge, experience and behaviours – <u>How</u> you need to do it

Setting and delivering strategy and objectives	Managing and developing others	Building external relationships	Managing and developing self
1. Apply sound planning and project management skills, alongside good judgement, to achieve localised objectives in alignment with overall	4. Demonstrate robust experience of working with children and young people to develop relevant and effective services that meet their needs.	7. Cultivate an adaptable communications style, with the ability to tailor messages and select appropriate channeles to meet the needs of different	10. Recognise the complexities of working as part of both a regional/national team and a UK-wide programme.
<ul><li>programme-wide priorities.</li><li>2. Demonstrate awareness of the need for, and benefit of, consistent data collection and reporting on activities and feedback.</li></ul>	5. Employ strong facilitation skills to build understanding and collaboration with Young Leaders and the wider network of children and young people who are supporting and	audiences.  8. Proactively map stakeholder stakeholder networks across the region to promote engagement with the programme and its aims, and	11. Secure opportunities for reflection and learning, including and supporting the Youth Worker as appropriate, to build resilience in the face of challenges.
3. Bring a knowledge of best practice in child protection and safeguarding to inform service development and management, acting as a designated safeguarding person as required.	<ul> <li>benefiting from the programme.</li> <li>Apply volunteer management knowledge or experience, particularly from working with children and young people, to ensure robust user journeys for Young Leaders and others.</li> </ul>	to foster partnerships.  9. Be willing and able to travel widely in the region/nation, and to work evenings and weekend, to build networks and to reach and support more people.	<b>12.</b> Take responsibility for your personal and professional development, ensuring you complete all required training to operate safely and effectively in your role.

## **Qualifications – Qualifications you need to carry out this role**

A JNC-recognised qualification in youth work would be desirable

This role requires frequent travel around region/nation, so a full driving licence would also be desirable