

Job Title

Associate Health Systems Consultant

Key focus of the role

We have made good progress in improving the quality and standards of diabetes care in recent years. But much more needs to be done. As an Associate Health Systems Consultant in our Health Systems Change team, you'll play a vital role in helping the NHS across the UK unlock its potential for improving diabetes care. You will play an important role in supporting our work to improve inpatient diabetes care and facilitate other systems change activities across the team.

Key deliverables

- Support and coordinate existing and new projects within the Health Systems Change team
- Collaborate with people living with diabetes and healthcare professionals as part of systems change activities
- Create content and manage a variety of communication activities which support systems change

Contractual information

- Contract type: Fixed-Term Contract
- Hours: Full time (35 hours)
- Pay range: London office based £27,216 £30,239, Home based or other regions: £24,010 £27,034
- Band: 6

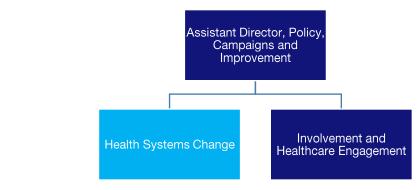
Key working relationships internal

- Health Systems Change team
- Policy Team
- Assistant Director, Policy, Campaigns and Improvement
- Care Team
- Involvement and Healthcare Engagement Team
- Regional and National colleagues

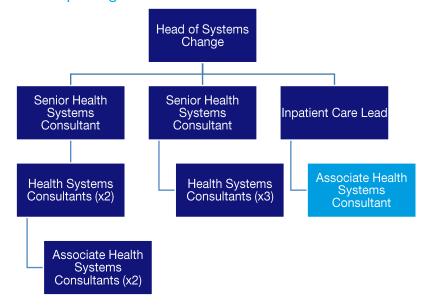
Directorate and team

This role sits in the Health Systems Change team in the Policy, Campaigns and Improvement (PCI) Directorate

Department



Job and reporting Line





Key working relationships external This role will work with a diverse group of partners but will need to work closely with people with and affected by diabetes, professionals (including healthcare professionals and those working in non-clinical roles), NHS organisations, professional bodies and interest groups, royal colleges, and academics.	



All jobs at Diabetes UK are based on our competency framework called the What-How Framework. In the following sections we've listed:

- the key activities you'll undertake (the What) and
- the skills, knowledge, experience and behaviours you need to be successful in this role (the How).

Key activities - What you need to do

Improving Delivery	Making Change Happen	Communicating with others	Collaborating with colleagues
Support gathering of insights on challenges and unmet areas of need in inpatient care and other	4. Support the delivery of new and existing systems change projects.	7. Engage with a wide range of audiences internally and externally using effective communication	Proactively involve teams in the delivery of our work and action opportunities for joined up
areas of our team's work as required.	Support people to navigate complexity and make change	skills.	working.
Provide high quality programme support to deliver outcomes across our portfolio of systems change programmes.	happen.6. Coordinate events and workshops which inspire creativity and collaboration.	Level up our online content and engagement to support our systems work.	 Increase organisational buy in and knowledge of our systems change work and focus areas.
3. Work in partnership with people living with, and affected by, diabetes.			



Skills, knowledge and behaviours – How you need to do it

N/A

Improving Delivery	Making Change Happen	Communicating with others	Collaborating with colleagues	
 Demonstrate your existing knowledge of health systems, develop new expertise, and think creatively about systems practice. Work with team members to find new methods of capturing insight and measuring impact, and apply them to our programmes of work. Use your existing knowledge of involvement to champion genuine and active collaboration between our programmes of work and people living with and affected by diabetes. 	 Apply your skills in project management to successfully coordinate activities against agreed timeframes and outcomes. Engage with a range of stakeholders; championing diversity and actively addressing inequalities. Apply your skills in facilitation, develop new tools, and measure the impact of event and workshops. 	 Develop useful, plain English resources and tools for a range of purposes and audiences. Identify engagement opportunities and develop new professional networks. Represent and advertise our portfolio of work at external events and meetings. Compellingly communicate our work to new partners, and administer existing partnerships. 	 11. Develop internal communications resources and lead on internal engagement. 12. Develop a working understanding of the functions of other directorates and identify opportunities for collaboration. 	
Qualifications – Qualifications you need to carry out this role				